



OUR COMMUNITY IMPACT

StarrRegional.com

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Our mission of Making Communities Healthier® has always been central to the contributions we make to the southeastern Tennessee area. As our region found itself impacted by the COVID-19 pandemic, that mission became even more critical to the well-being of our community. We are proud to be part of a national healthcare network that provided quality care for more than 20,000 COVID-19 patients in 2020 – including those here at home. LifePoint Health’s continued support – and yours – allows us to create places where people choose to come for healthcare, physicians want to practice and employees want to work. As we look ahead to a bright future, we look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.

— John McLain, *CEO*



In 2020, we...



...added 37 employed, affiliated and telehealth providers



...made nearly \$1.5 million in capital improvements



...distributed a payroll of \$36,904,164 to more than 680 employees



...donated more than \$44.4 million in services to those in need



...paid \$7,747,709 in taxes

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high quality care. This year, we added providers in podiatry, telemedicine, anesthesiology, OB/GYN, pathology, internal medicine, emergency care, radiology, cardiology and more.

By continually investing in our facilities, we’re helping to ensure that we continue to meet our community’s healthcare needs. This year’s investments included robotic surgical technology for joint replacements, ventilators, an upgrade to our Athens campus pharmacy, and RTU and roof upgrades to our Etowah campus.

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high quality care and service.

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.



SRMC hosted a Friendly Fellows Flu Shot fundraiser.



SRMC was proud to be part of United Way of McMinn & Meigs Counties' Week of Caring.



SPONSORSHIPS AND DONATIONS

It was our pleasure to be able to support the following activities and organizations during the past year:

- Alzheimer's and Diabetes Support Groups
- American Cancer Society
- Athens Area Chamber of Commerce
- Athens Area Council for the Arts
- Athens City Schools
- Etowah Area Chamber of Commerce
- Friendly Fellows
- Good Faith Clinic
- Grace & Mercy Ministries
- McMinn County Living Heritage Museum
- McMinn County Schools
- Niota Rural Volunteer Fire Department
- Nourish One Child, a ministry of Keith Memorial United Methodist Church
- Sounds of Summer Concert Series
- Table Graces, a ministry of St. Paul's Episcopal Church
- United Way of McMinn & Meigs Counties

ECONOMIC IMPACT

Charity and other uncompensated care

(includes charity care, uninsured discounts and uncompensated care) **\$44,406,154**

Community benefit programs..... **\$343,381**

Financial contributions\$5,600
 Professional development\$21,665
 Tuition reimbursement\$35,100
 Physician recruitment\$263,157
 Community health services\$17,859

Taxes paid **\$7,747,709**

Property and other taxes\$1,095,388
 Provider taxes.....\$3,607,656
 Payroll taxes.....\$1,986,336
 Local sales taxes\$298,503
 State sales taxes\$759,826

2020 TOTAL: \$52,497,244

2020–2021 Board of Trustees

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Starr Regional Cancer and Hematology Clinic

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MAKING COMMUNITIES HEALTHIER

Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "LifePoint," "LifePoint Health" or the "Company" used in this release refer to subsidiaries of LifePoint Health, Inc.

Starr Regional Medical Center is part of LifePoint Health®, a leading healthcare company dedicated to Making Communities Healthier®. Through its subsidiaries, it provides quality inpatient, outpatient and post-acute services close to home. LifePoint owns and operates community hospitals, regional health systems, physician practices, outpatient centers, and post-acute facilities in 29 states. It is the sole community healthcare provider in the majority of the non-urban communities it serves. More information about the company can be found at LifePointHealth.net.